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Expertise And Information About Terry Naber

A Proven Professional

One of Colorado Springs premier agents with 32 years of experience, Terry Naber has become a top "go-to" agent for buyers, sellers, and even other agents. She is completely dedicated to dedicating to delivering results while selling homes for top dollar and negotiating solid home purchases, all the while tenaciously protecting her clients' interests.

Her "No Risk, No Worry" 5-star guarantee goes unmatched by most real estate agents. Other hallmarks of Terry's service are her caring heart, uncompromising integrity, savvy negotiation skills, and cutting edge marketing strategies. Exceptionally well-respected among her peers for her unparalleled professional track record, high ethical standards, as well as being honest, hardworking business owner and family woman, she does absolutely everything in her power to ensure client's success. Her high percentage of personal referral and repeat business attest to her exceeding her clients' expectations. She has also carefully selected her support staff from the very best in their fields of expertise to offer seamless assistance. To clients for every aspect of their home purchase or sale. Please call Terry anytime without obligation. She is ready to go to work for you today!



Experience And Recognition

- Terry holds a "Managing Broker" license, the highest level real estate license in Colorado.
- RE/MAX Lifetime Achievement award for sales surpassing \$100 million
- Terry has won awards every year she has been in business
- QSC Platinum award for 100% client satisfaction
- RE/MAX Hall of Honor and Hall of Fame awards.
- RE/MAX International Platinum Awards
- Zillow 5 Star Agent

Expertise

- Residential property sales including new & resale homes, luxury homes, condominiums, income properties, acreage and new construction.
- Exceptional attention to detail, skilled negotiations, knowledgeable analysis of property values and market trends.
- Expertise and renowned reputation for preventing and resolving difficult transactions

Designations

CRS – Certified Residential Specialist, Earned by less than 2% of all agents, nationally (Highest designation a REALTOR® can obtain)

MRE - Military Relocation Expert

CNE – Certified Negotiation Expert

CDPE - Certified Distress Property Expert

LHP - Luxury Home Professional

MRS - Military Relocation Specialist

CFE - Certified Financing Expert

SRES - Senior Real Estate Specialist

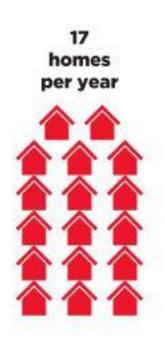




About RE/MAX Properties, Inc. Colorado Springs



RE/MAX Properties, Inc. associates sell more homes in the Pikes Peak Region per year than the average agent.



Other Realtors®





RE/MAX Properties, INC., a locally owned and family run business has been a major force in the real estate industry since its founding in 1986. In 2018 RE/MAX Properties, Inc. associates sold 3600 homes, the highest volume of any law firm in town. RE/MAX Properties has consistently done over a \$1,000,000,000 in sales for the past 7 years. While we are proud to be the #1 real estate company in the Colorado Springs market, it's the trust each client instills in us that inspires our work. We believe in providing our clients with the highest standard of excellence in order to deliver on their dreams. With a strong focus on continued education, our agents harness an unprecedented knowledge of the market and necessary negotiating skills that take you from contract to close.

Experience

RE/MAX Properties, Inc. associates have the experience to navigate this market! When it comes to selecting an agent, you have thousands to choose from in the Colorado Springs area, what makes choosing RE/MAX Properties, Inc. the right choice for you? Our broker associates lead the industry in experience, averaging over twice the number of sales than the average local real estate agent. We set the standard for selling real estate and pride ourselves on sales excellence. Now more than ever, having an agent with experience, contacts, market savvy and negotiating skills matters – no deal is lost, no dream is dashed.

Trust

RE/MAX Properties, Inc. associates are trusted advisors. Buying or selling a home is complicated. We believe trust is an invaluable commodity – that's why building it with our clients is priority one. At RE/MAX Properties, its more than a transaction, its about what's best for helping you navigate the process finding the home that best fits your lifestyle.

Creativity

RE/MAX Properties, Inc. associates are creative. In this market, you must be creative; having an experienced thinker drawing up the contract or at the negotiating table can make the difference between closing and continuing your search. Its easy to search available homes, unlock the door and take the tour. The real magic happens from contract to close. That's our sweet spot. That's where the deal gets done. That's why we're #1.

In The Know

RE/MAX Properties, Inc. associates are connected. In this business, its about relationships. Our longevity in the Colorado Springs area coupled with being 200+ agents strong brings a rolodex of 33 years of connections to the table. With longtime roots in the region, we know people, which means you know people, which means you know people and in this industry that counts!

Awards, Rankings And Four Convenient Locations



Power Broker Report

- Ranked #1 Real Estate Company in Colorado Springs
- Ranked #7 Real Estate Company in Colorado
- Ranked #227 Real Estate Company in the United States

Noted 'Best Of' (Best Residential Real Estate Company)

- Colorado Springs Business Journal
- The Gazette of Colorado Springs

Net Promoter Score of 81 out of 100

RE/MAX Properties, Inc. agents love the company and the RE/MAX brand!*

*Based on a survey of brokers and agents in the U.S., with 13747 responses, the RE/MAX system currently shows an overall internal NPS® of 71.

South Office

2630 Tenderfoot Hill St., Colorado Springs, CO 80906 Phone: 719-576-5000

North Office

1283 Kelly Johnson Blvd. Suite 100, Colorado Springs, CO 80920 Phone: 719-598-4700

Downtown Office

102 S. Tejon Suite 100, Colorado Springs, CO 80903 Phone: 719-570-9000

Monument Office

1761 Lake Woodmoor Dr., Monument, CO 80132 Phone: 719-487-6100









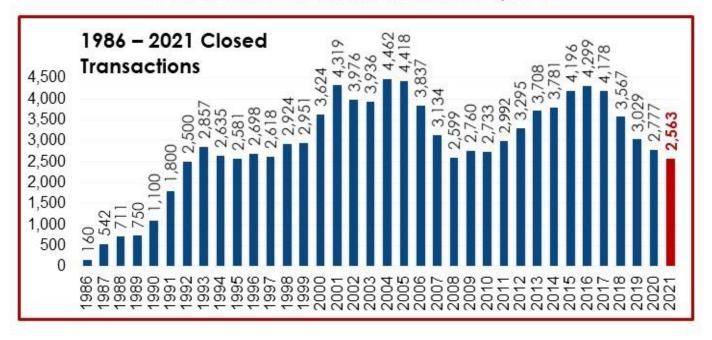




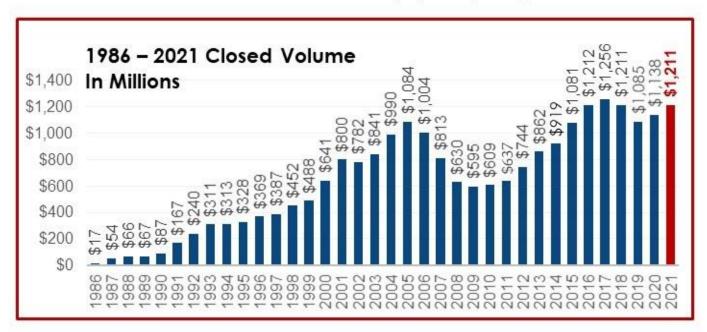
EXPERIENCE COUNTS!

RE/MAX PROPERTIES, INC. HAS HELPED OVER 100,000 FAMILIES BUY OR SELL A HOME SINCE 1986!

2021 Closed Transactions: 2,563

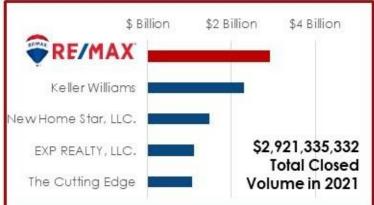


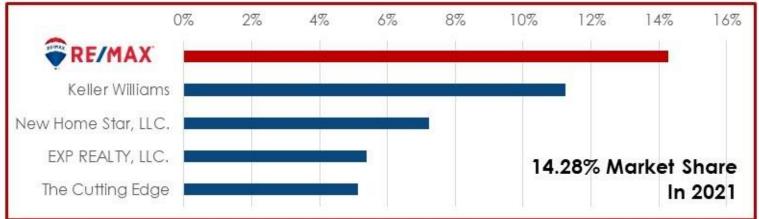
2021 Sales Volume: \$1,211,257,776



RE/MAX sells 27% more real estate than the next closest real estate company

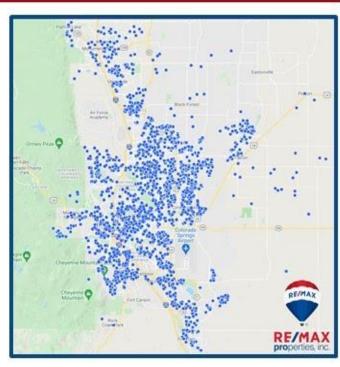






With thousands of sales in the Colorado Springs Metro Area in 2021, RE/MAX Properties, Inc. is proud to be your "go to" real estate professionals.





GIVING BACK

We're proud to be an active community partner.

First and foremost, Colorado Springs is our home. We care about its future and know the importance of being involved in projects that accelerate its growth and improve our quality of life. The more involved we are, the more impact we have on making this city the most desirable place to call home. Through community engagements and direct support of key initiatives like Colorado Springs Chamber & EDC, The Olympic Museum and Children's Hospital Colorado, RE/MAX Properties Inc. is an industry leader in supporting our community's growth and infrastructure. RE/MAX Properties, Inc. also lends annual support to the national efforts of Children's Miracle Network.

Through our individual Associates commitment to community outreach programs, our volunteer and fundraising efforts touch almost every non-profit organization throughout our region. Our RE/MAX Properties, Inc. associates participate as dedicated and heartfelt supporters of programs and local charities including Partners in Housing, The American Cancer Society, Compassion International, Soles for Souls, COPPeR, the Ronald McDonald House, The Police Foundation, local food banks, youth shelters, military charities, Fine Arts Center and numerous local school districts.

We are not only experts in selling homes, we know this community and are truly ambassadors to Colorado Springs and its lifestyle.





Children's Miracle Network Hospitals





Working Relationships Defined

BUYER'S AGENT

A buyer's agent works **solely** on behalf of the buyer to promote the interests of the buyer with the utmost good faith, loyalty and fidelity. The agent **negotiates** on behalf of and acts as **an advocate** for the buyer. The buyer's agent **must disclose** to potential sellers all adverse material facts actually known by the buyer's agent including the buyer's financial ability to perform the terms of the transaction and if a residential property, whether the buyer intends to occupy the property. A **separate written buyer agency agreement is required** which sets forth the duties and obligations of the broker and the buyer.



SELLER'S AGENT

A seller's agent (or listing agent) works solely on behalf of the seller to promote the interests of the seller with the utmost good faith, loyalty and fidelity. The agent negotiates on behalf of and acts as an advocate for the seller. The seller's agent must disclose to potential buyers all adverse material facts actually known by the seller's agent about the property. A separate written seller agency agreement is required which sets forth the duties and obligations of the broker and the seller.

TRANSACTION-BROKER

A transaction-broker assists the buyer or seller or both throughout a real estate transaction by performing terms of any written or oral agreement, fully informing the parties, presenting all offers and assisting the parties with any contracts, including the closing of the transaction without being an agent or advocate for any of the parties. A transaction-broker must use reasonable skill and care in the performance of any oral or written agreement, and must make the same disclosures as agents about all adverse material facts actually known by the transaction-broker concerning a property or a buyer's financial ability to perform the terms of a transaction and if a residential property, whether the buyer intends to occupy the property. No written agreement is required.

CUSTOMER

A customer is a party to a real estate transaction with whom the broker has no brokerage relationship because such party has not engaged or employed the broker, either as the party's agent or as the party's transaction-broker.

Pre-Approval For Financing & Your Wants/Needs

Get Pre-Approved For Financing

Before you look at homes, you need to determine your qualifications for financing. There are several important reasons to get pre-approved...

You wont be disappointed. There's no reason to look at homes you cant afford.

You'll have a better negotiating position. When your broker associate presents your offer and you're pre-approved, your offer is more appealing to the seller.

You'll experience less hassle. The transaction goes faster, allowing all the other pieces to come together more easily.

You'll get a better loan. By having time to explore different programs and their options, you can choose the one best for you.

Your RE/MAX Properties, Inc. broker associate has worked with many lending professionals and can recommend the one best suited for your needs.



Your Wants & Needs

Together you and your broker associate can discuss the features and qualities you want and need in your new home, such as...

Price Range: The will partially be determined by your financing pre-approval.

Location: City, county, neighborhood, proximity to friends, relatives, employers.

Age: Older, newer?

Style: Ranch, two story, condominium, townhouse?

Size: Square feet, number of bedrooms & bathrooms, lot size.

Vehicle Storage: Garage, carport, or RV storage?

Schools: Is there a particular district or area you prefer?

Other Amenities: Fireplace, outbuildings, views?

New Construction

Why Should I Use an Agent to Purchase a Home from a Builder?

The advantages of having me help you purchase a new home are similar to those for purchasing a resale home. I can provide you with valuable insight into the new construction industry, help you evaluate the relative value and benefits of new construction for your needs and goals, help you find the right home and home builder more quickly, negotiate the price and terms based on the market, and the quality and amenities of the property.

Buying a new home can be a little more difficult and timeconsuming than buying a resale home. I can guide you through the process of contract to closing on a custom, semi-custom or already finished "spec" model. Having spent years working with builders, RE/MAX Properties, Inc. has a rapport with local builders.

I can represent you as your agent and advocate, just like I would in any real estate purchase. The **builder** has a professional real estate representative **who watches out for his or her best interests**, and you **need** and **deserve** the same **expert representation watching out for yours**. These transactions can be **complex** and the contract details must be exactly in order to protect you and to ensure that you get exactly the home you want.

Make Sure The Builder Knows You're Working With a Real Estate Professional.

Most builders require that you bring your real estate agent on your first visit their model homes and will not allow your agent to represent you in the transaction if you do not. Therefore, please call me if you would like to look at some model homes, so you are given the representation you deserve! The builder will pay the buyer's agent's fee just like the seller pays in other real estate transactions.

If you happen to be out driving and see a model home that you want to check out, give them a copy of my business card and fill out their "registration" form with your name and mine. Call me right away and tell me if their homes interest you so we can discuss the benefits of that particular builder and community based on your needs and price range.









Today, Americans are purchasing homes for a variety of different reasons. The current health crisis has truly re-shaped our lifestyles and needs, prompting many of us to think more about what we truly want in a home. Spending extra time where we currently live is enabling many people to re-evaluate what homeownership means and what they find most important in a home.

According to Zillow:

"In 2020, homes went from the place people returned to after work, school, hitting the gym or vacationing, to the place where families do all of the above. For those who now spend the majority of their hours at home, there's a growing wish list of what they'd change about their homes, if possible."

With a new perspective on homeownership, here are some of the top reasons people are reconsidering where they live and thinking differently about what they need in a home.

1. Working from Home

Remote work is becoming the new norm, and it's continuing on longer than most initially expected. Many in the workforce today are discovering they don't need to live close to the office anymore, and they can get more for their money if they move a little further outside the city limits. Lawrence Yun, *Chief Economist* for the *National Association of Realtors* (NAR) notes:

"With the sizable shift in remote work, current homeowners are looking for larger homes and this will lead to a secondary level of demand even into 2021."

If you're renting a small space or recently tried to convert your dining room into a home office with minimal success, it may be time to make a change. The reality is, your current house may not be optimally designed for today's lifestyle, making remote work and continued productivity very challenging.

2. Virtual and Hybrid Schooling

Many school districts are using a model of virtual or hybrid learning, turning their curriculums into digital formats for students. If you have school-age children, you may have a need for a dedicated learning space. If so, it might be time to find a home that provides your youngsters with the same kind of quiet room to focus on their schoolwork, just like you likely need for your office work.

3. A Home Gym

Staying healthy and active is a top priority for many Americans. With various levels of concern around the safety of returning to fitness facilities across the country, dreams of space for a home gym are growing stronger. The *Home Builders Association of Greater New Orleans* explains:

"For many in quarantine, a significant decrease in activity is more than a vanity issue – it's a mental health issue."

Having room to maintain a healthy lifestyle at home – *mentally and physically* – may prompt you to consider a new place to live that includes space for at-home workouts.

4. Outdoor Space

Especially for those living in an apartment or a small townhouse, outdoor space is a new priority for many as well. *Zillow* also notes the benefits of being able to use your yard throughout the year:

"People want more space in their next home, and one way to get it is by turning part of the backyard into a functional room, 'an outdoor space for play as well as entertaining or cooking."

You may, however, not have the extra square footage today to have these designated areas – indoor or out.

Moving May Be Your Best Option

If you're clamoring for extra room to accommodate your changing needs, it may be time to take advantage of today's low mortgage rates to find your perfect home. It's a great time to

get more home for your money, just when you need it most.

Bottom Line

Today, many peoples' needs have changed. If you've been trying to decide if now is the right time for you to buy a home, let's connect to discuss your options.

BEWARE OF BUYERS REMORSE

In competitive markets, like this one has been the past year, buyers are experiencing a new type of buyer's remorse. However, buyer's remorse is a normal thing. Making a large decision to buy a home has a lot of moving pieces to it and need your attention at different times during the transaction. As humans making most of our decisions based on emotions and how things make us feel, aspects of owning a home have different levels of priority.

A buyer could absolutely love the interior of a home which is the deciding factor against another property. However, after the closing, they realize that they aren't always home and they spend a good amount of time commuting. Now they are second guessing the purchase because location just didn't happen to be a top priority for them at the time.

Below you will find a graphic that shares the percentage of buyers and the regrets they have after purchasing a home according to "The Residential Specialist" magazine.

What do buyers regret most?									
Maintenance and other costs are too high	House is too small	Bad location	Didn't get the best mortgage rate	House is too big	Mortgage payment is too high	Overpaid	Not a good investment		
16%	9%	8%	7%	7%	6%	6%	4%		

According to a spring 2021 Bankrate survey, a full 43% of homebuyers have regrets, and that figure jumps to 64% among millennials. Another study conducted by lender LendEDU in 2020 found that 55% of buyers who purchased during the pandemic regret their purchase. That's some serious buyer's remorse.

There have been times we try to help buyers, by booking two showings at the same high-potential house on the same day. Showings can book up fast, and we want the buyers to be able to see the house again before writing an offer. This takes the pressure off. Asking someone to make a decision on a \$300,000 to \$400,000 purchase in 15 minutes is a lot for anyone.

I typically say, 'It's very normal to have butterflies in your stomach after making a major investment like a new home. Sometimes, at 2 a.m., they seem more like B-52 bombers than butterflies. Let me assure you now, this is very normal.

of homebuyers have regrets, jumping to 64% for millennials.
Source: Bankrate

Of buyers who purchased during the pandemic, 55% regret their purchase.
Source: LendEDU

66

Asking someone to make a decision on a \$300,000 to \$400,000 purchase in 15 minutes is a lot for anyone." We here at RE/MAX Properties try our best to prepare buyers for the amount of compromises they must make, the competitiveness of the current market, the reality of their price range and the total cost of ownership can significantly reduce the potential for buyer's remorse.

As an experienced agent, Terry reminds buyers that they can still get out of the contract unscathed if the inspection turns up serious issues, which is reassuring and helps avoid you feeling trapped.

Remember that large decisions like purchasing a home CAN be quick, clean and simple. However, it is important to have an open mind and open communication with your agent. Terry is really good a setting expectations and sharing how the real estate process will go. She also has some great stories of what is possible when something unexpected comes up. Her knowledge after 31 years in the business is quite resourceful.

Surveying The Market

As your exclusive buyer's agent, your broker associate will provide you with the tools to familiarize you with the market, including...

Market Statistics: Including time on market, list-price-to-sell ratios and average sales price in the are.

Active Homes on the Market: Your broker associate will compile a list of all homes listed by other agents as well as by owners, plus homes no longer listed but still available

Sold Homes: Your broker associate can give you a list of sold homes in the area., so you can evaluate asking prices.

Neighborhood Information: Our website, homescolorado.com, includes information on schools, civic, groups, shopping, and other ratings.

Take a Tour: Your broker associate can provide you a list of homes to drive by, to get a feel for neighborhoods and home styles.







"Shopping" For Your New Home



- Call or Text from your Smart Phone to request more details about any home!
- My Mobile Website delivers rich listing content to help you in your home search.
- Accessible from any Android &/or Apple Software Based Product. (Smartphone, iPhone, iPad, iPod)
- Search using Google Maps with GPS Function for nearby...
 - School Locations
 - Closest Hospital & Medical Facilities
 - Nearby Shopping Data
- Search by Area, Nearby Properties, Property Details (Beds, Baths, Etc.) and by MLS.
- Price, Distance and Favorites Sorting Feature
- List, Map and Satellite Views
- Live Audio Streaming Auto-updating Bilingual Audio Presentation

Call or Text (719) 576-8888

Open Houses Everyday!!

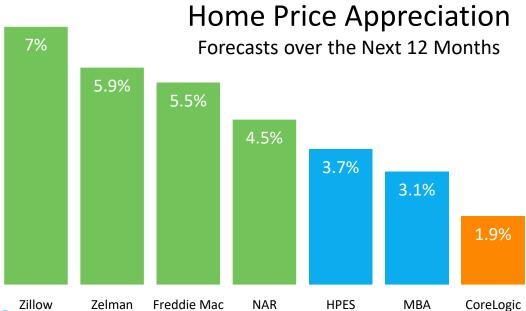
- Call or Text to schedule showings from the comfort of your own smart phone.
- If I don't pickup then an agent from my close circle will answer and help you learn more about any active listing.



Home Price Appreciation Is on the Rise

Due to the undersupply of homes on the market today, there's significant upward pressure on home prices. When there's high demand for an item and a low supply of it, consumers are willing to pay more for that item. That's what's happening in today's real estate market. The housing supply shortage is also resulting in more bidding wars, which drive price points higher in the home sale process.

In addition, there's no evidence that buyer demand will wane. As a result, experts project home price appreciation will continue over the next twelve months. Here's a graph of the major forecasts going forward.



What does a rise in prices mean for buyers?

When purchasing a home, it's important to feel confident about your investment, and that it will increase in value over time. Home prices have been rising for 104 straight months, and are forecasted to continue going up, meaning your investment is a sound one. It also means purchasing a home before prices continue to climb might be your best move.

Today, some are concerned that homeowners who entered a mortgage forbearance plan might face foreclosure once their plan ends. However, when you analyze the data on those in forbearance, it's clear the actual level of risk is quite low.

Ivy Zelman, CEO of Zelman & Associates and a highly-regarded expert in housing and housing-related industries, notes:

"The likelihood of us having a foreclosure crisis again is about zero percent."

With demand high, supply low, and little risk of a foreclosure crisis, **home prices will** continue to appreciate.

Bottom Line

Originally, many thought home prices would depreciate due to the economic slowdown from the health crisis. Instead, prices appreciated substantially. Over the next year, home values will likely rise even higher given the continued lack of homes for sale.

Key Terms to Know in the Homebuying Process

Here's a list of some of the most common terms in the homebuying process.



APPRAISAL

A professional analysis used to estimate the value of a home.

A necessary step in validating a home's worth to you and your lender as you secure financing.



CLOSING COSTS

The fees required to complete the real estate transaction. Paid at closing, they include points, taxes, title insurance, financing costs, and items that must be prepaid or escrowed.

Ask your lender for a complete list of closing cost items.



CREDIT SCORE

A number ranging from 300—850 that's based on an analysis of your credit history.

Helps lenders determine the likelihood you'll repay future debts.



DOWN PAYMENT

Down payments are typically 3—20% of the purchase price of the home. Some 0% down programs are also available.

Ask your lender for more information.



MORTGAGE RATE

The interest rate you pay to borrow money when buying a home.

The lower the rate, the better.



PRE-APPROVAL LETTER

A letter from a lender indicating you qualify for a mortgage of a specific amount.

This is a critical step in today's competitive market.



REAL ESTATE PROFESSIONAL

An individual who provides services in buying and selling homes.

Real estate professionals are there to help you through the confusing paperwork, find your dream home, negotiate any of the details that come up, and so you know exactly what's going on in the housing market.

The best way to ensure your homebuying process is a confident one is to find a real estate pro who will guide you through every aspect of the transaction with 'the heart of a teacher' by putting your needs first.

Source: Freddie Mac

The Path to Homeownership





Save for Your Down Payment

Create a budget and do your research. There are lots of low down payment options available.

Know Your Credit Score

Learn your score and clean up outstanding debts like student loans and credit cards.



Find a Real **Estate Agent**

Contact a local professional to guide you through the process.



4

Get Pre-Approved

Differentiate yourself as a serious buyer and have a better sense of what you can afford.

Make an Offer

Determine your price and negotiate the contract.



Find a Home

Work with your agent to find a home in your budget that meets your needs.





Address any hidden issues in the home with the seller.











Get a Home Appraisal

Ensure the property is worth the price you are prepared to pay.



Close the Sale

Schedule a closing date once the loan is approved so you can sign the final paperwork.

Move In

Congrats!

You're a homeowner.

Things to Avoid After Applying for a Mortgage

Once you've found the right home and applied for a mortgage, there are some key things to keep in mind before you close on your home. You're undoubtedly excited about the opportunity to decorate your new place, but before you make any large purchases, move your money around, or make any major life changes, consult your lender – someone who is qualified to tell you how your financial decisions may impact your home loan.

- 1. Don't Deposit Cash into Your Bank Accounts Before Speaking with Your Bank or Lender. Lenders need to source your money, and cash is not easily traceable. Before you deposit any amount of cash into your accounts, discuss the proper way to document your transactions with your loan officer.
- 2. Don't Make Any Large Purchases Like a New Car or Furniture for Your New Home. New debt comes with new monthly obligations. New obligations create new qualifications. People with new debt have higher debt to income ratios. Higher ratios make for riskier loans, and then sometimes qualified borrowers no longer qualify.
- 3. Don't Co-Sign Other Loans for Anyone. When you co-sign, you're obligated. With that obligation comes higher ratios as well. Even if you promise you won't be the one making the payments, your lender will have to count the payments against you.
- 4. Don't Change Bank Accounts. Remember, lenders need to source and track your assets. That task is significantly easier when there's consistency among your accounts. Before you transfer any money, speak with your loan officer.
- 5. Don't Apply for New Credit. It doesn't matter whether it's a new credit card or a new car. When you have your credit report run by organizations in multiple financial channels (mortgage, credit card, auto, etc.), your FICO® score will be impacted. Lower credit scores can determine your interest rate and maybe even your eligibility for approval.
- 6. Don't Close Any Credit Accounts. Many buyers believe having less available credit makes them less risky and more likely to be approved. Wrong. A major component of your score is your length and depth of credit history (as opposed to just your payment history) and your total usage of credit as a percentage of available credit. Closing accounts has a negative impact on both of those determinants of your score.

Bottom Line

Any blip in income, assets, or credit should be reviewed and executed in a way that ensures your home loan can still be approved. If your job or employment status has changed recently, share that with your lender as well. The best plan is to fully disclose and discuss your intentions with your loan officer before you do anything financial in nature.

Closing Bonus Programs



Military First® assists military families with needed expertise while providing a closing bonus to thank them for their service to our country!

Military First® is exclusive to RE/MAX Properties, Inc.

Military First® was created as a way to say "thank you" to our active and retired military community

Military First® beats most other bonus programs currently available.

Military First® increases sales possibilities to Military Families







Today's real estate market has high homebuyer interest and low housing inventory. With so many buyers competing for a limited number of houses for sale, it's more important than ever to know the ins and outs of making a confident and competitive offer. Here are five keys to success for this important stage in the homebuying process.

1. Listen to Your Real Estate Advisor

A recent article from *Freddie Mac* offers guidance on making an offer on a home today. Right off the bat, it points out how emotional this can be for buyers and why your trusted agent can help you stay focused on the most important things:

"Remember to let your homebuying team guide you on your journey, not your emotions. Their support and expertise will keep you from compromising on your must-haves and future financial stability."

Your real estate professional should be your primary source for answers to the questions you have when you're ready to make an offer.

2. Understand Your Finances

Having a complete understanding of your budget and how much house you can afford is essential. The best way to know this is to get pre-approved for a loan early in the homebuying process. Only 44% of today's prospective homebuyers are planning to apply for pre-approval, so be sure to take this step so you stand out from the crowd. It shows sellers you're a serious and qualified buyer and can give you a competitive edge if you enter a bidding war.

3. Be Ready to Move Quickly

According to the *Realtors Confidence Index*, published monthly by the *National Association of Realtors* (NAR), the average property sale today receives over three offers and is only on the market for just a few weeks. These are both results of today's competitive market, showing how important it is to stay agile and vigilant in your search. As soon as you find the right home for your needs, be prepared to submit an offer as quickly as possible.

4. Make a Fair Offer

It's only natural to want the best deal you can get on a home. However, *Freddie Mac* also warns that submitting an offer that's too low can lead sellers to doubt how serious you are as a buyer. Don't submit an offer that will be tossed out as soon as it's received. The expertise your agent brings to this part of the process will help you stay competitive:

"Your agent will work with you to make an informed offer based on the market value of the home, the condition of the home and recent home sale prices in the area."

5. Be a Flexible Negotiator

After submitting an offer, the seller may accept it, reject it, or counter it with their own changes. In a competitive market, it's important to stay nimble throughout the negotiation process. You can strengthen your position with an offer that includes flexible move-in dates, a higher price, or minimal contingencies (conditions you set that the seller must meet for the purchase to be finalized). *Freddie Mac* explains that there are, however, certain contingencies you don't want to forego:

"Resist the temptation to waive the inspection contingency, especially in a hot market or if the home is being sold 'as-is', which means the seller won't pay for repairs. Without an inspection contingency, you could be stuck with a contract on a house you can't afford to fix."

Bottom Line

Today's competitive landscape makes it more important than ever to make a strong offer on a home. Let's connect to make sure you rise to the top along the way.



Certified Residential Specialist

The CRS designation is the highest credential awarded to residential sales agents, managers, and brokers. One average, CRS designees earn nearly three times more in income, transactions and gross sales than non-designee REALTORS®

A Certified Residential Specialist® (CRS) is a REALTOR® who has earned certification from the Residential Real Estate Council by completing advanced training an by meeting significant experience requirements. Working with a CRS will make the real difference in the purchase or sale of your home, since they have been trained to help save you time & mone



Experience:

Certified Residential Specialists are REALTORS® that have completed a significant number of real estate transactions and have met requirements for advanced training and education. That means that CRSs are experienced professionals who have a proven track record of successful sales and transactions.

Ethics:

As REALTORS®, CRSs abide by a strict code of ethics and maintain a membership within the National Association of REALTORS®

Negotiation Skills:

As a home buyer or seller, you face many risks along the way – financial risks, legal risks, even the risk that a home purchase will fall through. A CRS is trained to minimize those risks and negotiate on your behalf to give you peace of mind throughout your transaction.



As of December 31, 2021 there are **fewer than 35,000 active CRS designees**. This only about 1.5% of all agents nationally. In Colorado there are only 1,273 Realtors who have attained the CRS designation or about 4.7 percent of the Realtor population.

Discover how working with me, a Certified Residential Specialist®, can help make your home buying or selling experience a success.

10 Reasons to Hire a QSC Real Estate Professional

10. Written Guarantee.

 I guarantee my services up front, and in writing, You should not settle for anything less than a real estate professional willing to guarantee his or her services in writing.

9. Trained in Quality Service Delivery

 I am among a select group of real estate professionals who have completed training and certification (QSC) related specifically to quality service and customer satisfaction, and who have committed to ongoing service excellence meeting the highest standards in the real estate industry.



8. Value - You Will Get What You Pay For

Unfortunately, with some real estate agents you don't get what you pay for. My written
guarantee and detailed explanation of the process and services I will perform assures you
greater value in dealing with me than other real estate agents. You know what you're getting
from me.

7. Greater satisfaction

Clients of real estate agents with the QSC professional credential experience significantly
greater satisfaction in their real estate sale or purchase experience – and are 67% less likely to
be dissatisfied. (according to statistics complied by Leading Research Corporation)

6. Your Assurance Of Quality

After your purchase or sale you will have the opportunity to fill out a survey on my service that becomes a part of my permanent record for all to see. The entire survey process is administered by an independent research company, and is not conducted by my brokerage.

5. Proof Of Past Satisfaction

Log onto <u>www.QualityService.org</u> and you can check out my customer satisfaction rating, a
score complied by surveys completed by my past customers. What better evidence of my
quality could you find than my independently validated record of service to past clients?

4. Putting My Reputation To The Test

 I am among the elite 1-2% of real estate professionals who are willing to have their customer satisfaction record publicly available. Most sales agents aren't willing to subscribe to high standards set by QSC that I have chosen to follow.

3. Accountability

- Everyone will tell you their service is great. How do you know which real estate agents will keep their promises to you? QSC's customer satisfaction survey process and public customer rating motivate me to do what I promised you I would do.

2. Have You Ever Had A Bad Real Estate Experience?

- Chances are that your agent was not putting your needs first. The either didn't do their job, or were more interested in getting their commission than serving your needs. Working with a Quality Service Certified real estate professional is a better way of buying or selling a home.

1. Customer Focus

- The sale or purchase of your home is one of the most important financial and personal decisions you will ever make. Working with a QSC real estate professional who is consistent, reliable, accountable and responsive assures you a better experience.



Award-Winning Service



Terry Naber strives to improve her skills and stay informed on market changes. Her awards & certifications are leveraged to improve your Real Estate experience.



- Managing Broker's License
 - Highest license level in Colorado
- RE/MAX International Lifetime Achievement
 - Sales surpassing \$100 Million
- RE/MAX Properties 100% Club
 - 25 years running
- QSC Platinum Award: Quality Service Certified: 100% Client Satisfaction
- 5 Star Premier Zillow Agent

- CRS: Certified Residential Specialist
 - Earned by less than 7% of all agents
- MRE: Military Relocation Expert
- MRS: Military Relocation Specialist
- CNE: Certified Negotiation Expert
- CDPE: Certified Distress Property Expert
- LHP: Luxury Home Professional
- CFE: Certified Financing Expert
- SRES: Senior Real Estate Specialist
- IRES: International Real Estate Specialist

"Working with Terry was great, she did such a great job in decorating our home receiving so many complements from potential buyers. She is knowledgeable and works hard and uses so many different channels to advertise our home. I recommend Terry to any family who want to get the best results and experience in selling their home."

- Nasser & Cora





5 Star Reviews Of A 5 Star Agent



John & Anne L.: We chose Terry because of her reputation and we did good! She pays close attention to detail, is very knowledgeable, informative & communicated regularly, lessening our worry. She definitely earns her reputation as one of our best realtors, and now she is our friend!

David & Lisa L.: Terry was very familiar with the changing & competitive market, and we were very happy she was representing us. The whole process from start to closing day went very smoothly. We were under contract in 4 days! It was pleasing working with Terry and Jennifer. We always felt informed and once the closing date neared, they were on top of making sure we had completed and received everything we needed to. We really appreciate their professionalism.

Joanne P.: Amazing and very knowledgeable! We moved to COS from across the country. We were lucky to find Terry. Even before we moved out here, she was sending us homes that we might like and keeping us up-to-date with the market. Once we moved. She was patient in working with us for 8 months before we found the perfect home. Our closing with our dream home was anything but normal due to a difficult seller's realtor that was poor at her job. Terry stepped up to assist the other realtor to make our closing happen. In addition to being knowledgeable of real estate she is also just a wonderful person to be around.

Michelle R.: I could not be happier with Terry! We were first time home buyers that didn't know anything and had to have our hands held through the whole process and Terry could not have been more wonderful to us! She is patient, kind, and extremely knowledgeable; extending herself to be genuinely helpful to answer all our questions and concerns- I really learned so much!! I would have her be our realtor and highly recommend her a million times over!

Janice D.: Terry Naber is the best agent I have ever met! I do not live in Colorado Springs and we initially listed our property with another agent and took advantage of our absence by doing nothing, other than listing the property in the MLS. He lied to us on multiple occasions. I will tell you what happened 6 weeks later when we fired our 1st agent and hired Terry. She went right to work advising us on what needed to be done and the recommending and scheduling reputable professionals to get the work done. We had a drainage problem with the neighboring property. Terry went above and beyond the call of duty dealing with this problem. She visited the neighbor in person, wrote letters and contacted the regional building department and negotiated a compromise acceptable with me and the neighbor, something I didn't think could be done. She was in constant communication with both of us, even when the news was bad and the showings were few. She followed up with every agent that viewed the listing and never let a single lead fall through the cracks. Because of her, we sold our property for full price!

Scott R: Terry was great!!! She was very knowledgeable on how to stage the house and she had it sold in 12 days. She was in contact with us and answered any questions that we had. I would and have suggested her to my neighbors, who is moving next year. We are moving out of state and she closed my first home thing in the morning and had my new home close that same day in the evening. WOW!!! She was just amazing, I would highly recommend her for any of your needs. Thanks Terry, you seemed more like a friend than an agent!

Scottruley: Terry was great!!! She was very knowledgeable on how to stage the house and she had it sold in 12 days. She was in contact with us and answered any questions that we had. I would and have suggested her to my neighbors, who is moving next year. We are moving out of state and she closed my first home thing in the morning and had my new home close that same day in the evening. WOW!!! She was just amazing, I would highly recommend her for any of your needs. Thanks Terry, you seemed more like a friend than an agent!

JaredYoutsey: Terry helped us buy our track home 15 years ago. She quickly and expertly helped us sell it again when we had to move out of state. Things could not have gone smoother.

Jmsproducts: Terry helped us with our home from day one working with her. She explained what needed to be done and everything we will be going through during this sell of our home. She was correct, and we followed her advice and received GREAT reviews from the showings. The day we received offers was great and we were able to get more than the asking price. Terry Naber is the only real estate professional I tell my friends about.

Diana C.: I have met & known many agents as I was in real estate myself and I know a good agent when I see one! Terry Naber is the BEST!!! She is professional, extremely knowledgeable and caring! She is an excellent negotiator! She is the most intelligent agent I have ever worked with. She also works hard & not just out for the commission like some I've known prior. You can have confidence in selling or buying a home....Terry will fight for you and get the job done with her extensive knowledge of the market & working deals. She is the ONLY AGENT WE RECOMMEND. Plus she really cares!

Robert & Nancy D.: Terry did what we asked but gave very helpful advice. She was willing to help us no matter what. She was extremely prepared & very knowledgeable about the Colorado Springs area. I feel very positive about my home buying experience. Every realtor should strive to be as professional as Terry. We always refer her!

Carol C.: Terry is positive, calm and wonderful to work with. If I were to buy again, she'd be the realtor I'd contact. She is very trustworthy. I would absolutely recommend Terry's services to my family, friends and associates!

James & Sandy H.: Terry's personal, friendly professionalism, personality, and excellent assistant were the best part of our real estate experience. There was never a time when we felt uncomfortable or frustrated. She gets al A's!

Chuck & Noi M.: We decided to work with Terry because she is hardworking, trustworthy, caring, and very knowledgeable. Terry found a home that was well suited to us, and she was right on top of the situation that eventually got us that home. Quite frankly, this experience renewed my faith that you can do good business with decent people.

Steve M.: The part of my real estate experience I liked the best was the ability to complete the entire transaction without having to go to Colorado Springs. I was convinced to list with Terry by her presentation package, toll-free number, personality and guarantee. I was very satisfied with my experience and appreciated the written updates and calendar. Terry made the entire process painless.

CONTACT ME TO TALK MORE

I'm sure you have questions and concerns about the real estate process.

I'd love to talk with you about what you read here and help you on the path to buying your new home. My contact information is below, and I look forward to working with you.



Terry Naber

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